H-FRO-24V-UTV EN 02-13-20 m0665

Date Code Label Here



# **Owner's Manual** for **Battery Ride On**





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This manual contains important safety, assembly, operation and maintenance information. Please read and fully understand this manual before operation.

Save this manual for future reference.



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Always wear approved helmet and safety equipment when using this product.

## See back page for Customer Service Information

# **Owner's Manual Index**

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| Operation and Charging Battery   |      |
| • General Info, Battery Storage, Replacement and Disposal  |      |
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| Warranty   | 35   |
| <ul><li>Back Cover:</li><li>Return and Service Contact information</li><li>Registration QR Code Link</li></ul> |      |

Assembly QR Code Link

**WARNING:** The user must be **8+ years**, and weigh no more than **200 lbs (91 kg)**.

This product meets ASTM F963 and CPSIA requirements for electric vehicles.



**IMPORTANT!** Before using the unit for the first time the battery needs to be charged for at least **8** to **12** hours - no more than **20** hours. Only an adult who has read and understands the safety warnings should handle, charge or recharge of the battery (see **Operation** section).

# <u>/!</u>\

#### WARNING - TO AVOID SERIOUS INJURY:

Here are basic, common sense safe riding practices you should read aloud to your child and anyone who may use the vehicle.

It is the responsibility of the adult to educate the child, determine if they are fit to operate the vehicle, and supervise use.

#### To avoid serious injury or death follow these safety rules and guidelines:

- Adult assembly required. Choking hazard to children under the age of 3 years contains small parts. Keep small children away when assembling. Keep poly bags away from child.
- After complete assembly, remove and dispose of all protective material and poly bags. Be sure to remove all packaging materials and parts from underneath the vehicle body.
- To reduce the risk of injury, **continuous adult supervision is required** while using the vehicle.
- It is the responsibility of the adult to educate the child and determine if they are capable of operating the vehicle safely.
- Ensure child uses common sense and safe practices when using the vehicle.
- Before using the vehicle the child must understand the controls and safety issues. They must also demonstrate the capability and skill to handle the vehicle and operate its controls to avoid falls or collisions.
- **Protective Equipment must be worn:** Always wear safety equipment such as a helmet that meets CPSC (or equivalent standard for your country) with chinstrap securely fastened, knee pads, elbow pads, wrist guards, gloves and shoes.
- If equipped, child should always use properly and securely attached Seat Belt.
- Never allow more than two (2) riders.
- **SEATED MODELS:** Always sit in the seat when using the vehicle. Do not stand on side boards. Do not stand on or in vehicle while moving.
- FOOT/FENDER BRAKE MODELS: Fender can become hot after use. Do Not touch with hand.
- MODELS WITH NO BRAKES: Motor friction will gradually stop the unit.
- Self-locking nuts and other self-locking fixings may lose their effectiveness when reused.
- Body parts such as hands, legs, hair and clothing can get caught in moving parts. Never place a body part near a moving part or wear loose clothing while using the vehicle.
- Do not use the vehicle in an unsafe manner or at an unsafe speed. Examples include but are not limited to:
  - Always use vehicle in a safe, secure environment on flat, smooth paved surfaces only.
  - Never use in roadways, near motor vehicles, on or near steep inclines or steps, swimming pools or other bodies of water.
  - Do not pull or push the vehicle with another vehicle or similar device.
  - Do not tow anything behind the vehicle.
  - Do not drive into fixed objects, which may cause the wheels to spin, causing the motor to overheat.
  - Never use near streets, water, swimming pools, hills, steps, drop-offs, sloped surfaces or driveways, wet areas, flammable vapors, in alleys, at night or in the dark.
  - Do not use the vehicle in unsafe conditions such as snow, rain, loose dirt, mud sand or

#### WARNING - TO AVOID SERIOUS INJURY:

fine gravel. This may result in unexpected action such as tip over and skidding. Using the vehicle in loose dirt, mud, sand, or fine gravel may damage the electronics and gear box inside the vehicle.

- Do not overload the vehicle. Do not drive in very hot weather, components may overheat. Do not allow water or other liquids to come in contact with the battery or other electric components.
- Obey all local traffic and scooter riding laws and regulations.
- Do not tamper with the electrical system. Doing so may create a short, causing the fuse to trip or other damage including fire.
- RISK OF FIRE. Do not bypass fuse. Replace only with original size and type.
- There are additional hazards of using the vehicle in areas other than private grounds.
- Only use authorised replacement parts.
- Before each ride, check that the steering system is correctly adjusted and that all connection components are firmly secured and not broken
- · Refer to the Assembly Manual for the correct techniques for use and for braking
- While using the product, keep hands and fingers away from wheels and other moving parts to avoid danger of pinching or entrapment.
- If wheels or bearings are worn and do not spin freely, replace with original equipment.
- · Non-rechargeable batteries are not to be recharged
- · Batteries are to be inserted with the correct polarity
- The supply terminals are not to be short-circuited
- Rechargeable battery is only to be charged by adults
- The battery chargers used with the toy are to be regularly examined for damage to the cord, plug, enclosure and other parts, and in the event of such damage, they must not be used until the damage has been repaired.

# ALWAYS WEAR YOUR HELMET WHEN RIDING THIS PRODUCT!





Always read the user manual that comes with your helmet to make sure it is fitted and attached properly to the wearer's head according to the fitting instructions described in the user manual.

### **SATTERY & CHARGER WARNINGS:**



The following safety hazards may result in serious injury or death to the user of the vehicle:

- Battery Charger for Indoor use only.
- Use of a battery or charger other than the supplied rechargeable battery and charger may cause a fire or explosion. Only use the supplied rechargeable battery (or lead-acid or lithium suitable replacement) and charger with the vehicle.
- Using the rechargeable battery and charger for any other product may result in overheating, fire or explosion. Never use the rechargeable battery and charger with another product.
- Explosive gases are created during charging. Charge the battery in a well ventilated area. Do not charge the battery near heat or flammable materials.
- Contact between the positive and negative terminals may result in fire or explosion. Avoid direct contact between the terminals. Picking up the battery by the wires or charger can cause damage to the battery and may result in a fire. Always pick up the battery by its case or handles.
- Battery must be handled by adults only. Liquids on the battery may cause fire or electric shock. Always keep all liquids away from the battery and keep the battery dry.
  - Contact or exposure to battery leakage (lead acid) may cause serious injury. If contact or exposure occurs immediately call your physician. If the chemical is on the skin or in the eyes, flush with cool water for 15 minutes. If the chemical was swallowed, immediately give the person water or milk. Do not give water or milk if the patient is vomiting or has a decreased level of alertness. Do not induce vomiting.
- Battery Posts, terminals and related accessories contain lead and lead compounds (acid), chemicals known to cause cancer, reproductive harm and are toxic and corrosive. Never open the battery.
- Tampering or modifying the electric circuit system may case a shock, fire or explosion and permanently damage the system. Exposed wiring and circuitry in the charger may cause electric shock. Always keep the charger housing closed.
- Non-rechargeable batteries are not to be recharged
- · Batteries are to be inserted with the correct polarity
- The supply terminals are not to be short-circuited
- Rechargeable battery is only to be charged by adults
- The battery chargers used with the toy are to be regularly examined for damage to the cord, plug, enclosure and other parts, and in the event of such damage, they must not be used until the damage has been repaired.

#### Radio Frequency Information (charger/adapter)

Safety & Warnings La Uou Varnings

**CAUTION:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device (charger/adapter) complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, (2) this device must accept any interference received, including interference that may cause undesired operation. **NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### Introduction to Assembly

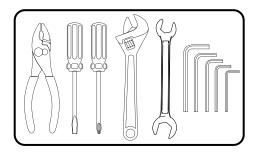
This Owner's Manual may be made for several different style products.

- Some illustrations may vary slightly from the actual product.
- Follow instructions completely.
- If the product has any parts that are not described in this manual, look for separate "Special Instructions" that are supplied with the unit.
- All features, components and accessories are not included on all models.
- Use the Index page to locate specific sections of this manual.
- Please read through this entire manual before beginning assembly or maintenance.
- If you are not confident with assembling this unit, contact customer service.

# **WARNING:** Keep small parts away from children during assembly.

**NOTE:** All of the directions (right, left, front, rear, etc.) in this manual are as seen by the rider while seated.

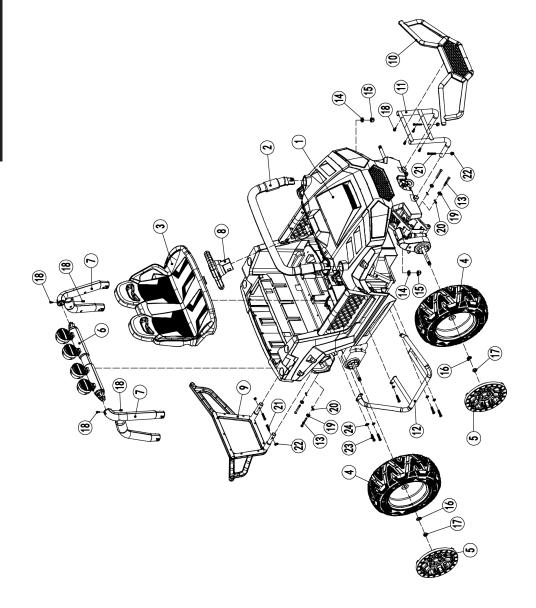
Do not dispose of the carton and packaging until you complete the assembly of the product. This can prevent accidentally discarding parts of the unit.



**Tools Recommended** 

(Metric)

#### Parts List



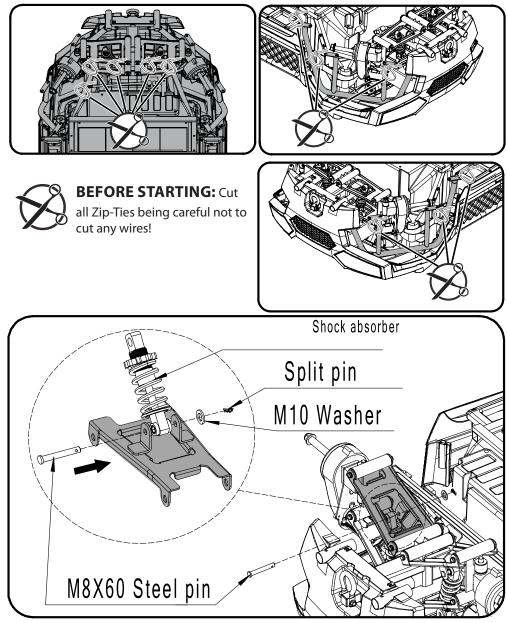
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| #  | Description                  | #  | Description               |
|----|------------------------------|----|---------------------------|
| -  | Vehicle body                 | 16 | M12 washer (x4)           |
| 7  | Windshield bar               | 17 | M10 Locknut (x4)          |
| ω  | Seat                         | 18 | M4X12 Screw (x8)          |
| 4  | Wheel (4)                    | 19 | M10 Washer (x4)           |
| 5  | Wheel Cover (4)              | 20 | Split Pin (x4( (+4 spare) |
| 9  | Light Bar A                  | 21 | M5x30 Bolt (x4)           |
| ~  | Light Bar B (Left and Right) | 22 | M5 Locknut (x4)           |
| 8  | Steering wheel               | 23 | M5X18 Bolt(x10)           |
| 6  | Rear bumper                  | 24 | M5 Washer (x10)           |
| 10 | Front bumper A               | 25 | Charger (not shown)       |
| 11 | Front bumper B               |    |                           |
| 12 | Side Supports (x2)           |    |                           |
| 13 | 13 M8X60 Steel pin (x4)      |    |                           |
| 14 | M8 Nut (x2)                  |    |                           |
| 15 | M8 Locknut (x2)              |    |                           |
|    |                              |    |                           |

#### Parts List

**Parts List** 

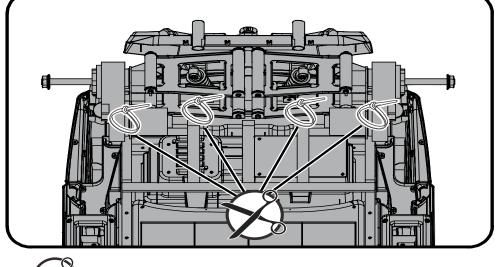
#### Install the FRONT Shock Absorber



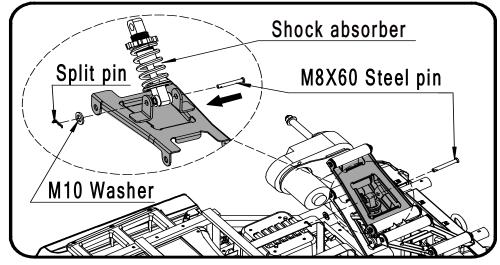
#### **STEPS: (TURN UNIT UP-SIDE-DOWN)**

- 1. As shown, install the Steel Pin through the front shock absorber and brace and attach securely with washer and Split Pin.
- 2. Repeat for other side.

#### Install the REAR Shock Absorber



**BEFORE STARTING:** Cut all Zip-Ties being careful not to cut any wires!

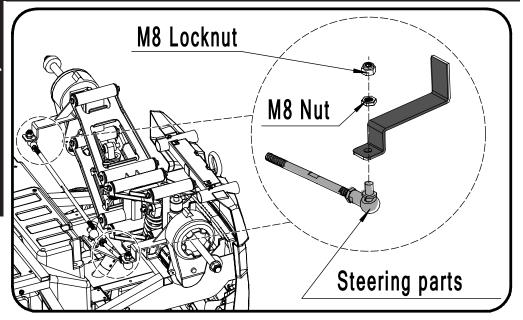


#### **STEPS:**

- 1. As shown, install the Steel Pin through the rear shock absorber and brace and attach with washer and Split Pin.
- 2. Repeat for other side.

Assembly

#### Install the Steering Rod

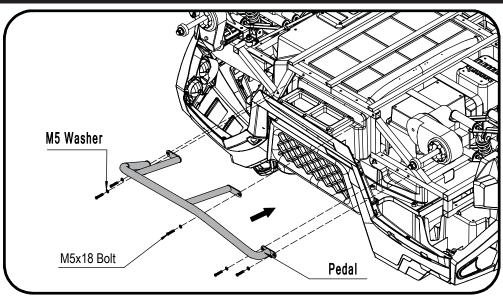


#### **STEPS:**

- 1. Remove the Locknut and Washer on the Steering Rod and set aside.
- 2. As shown, install **both sides** of the Steering Rod end into the Linkage Support.
- 3. Install M8 Nut and Locknut securely. **TIP:** Use Pliers or wrench to hold lower Nut secure while using second tool to tighten top Lock Nut tight against lower Nut.

**NOTE:** See Maintenance section to adjust Steering Rod if Steering needs adjusting.

#### **Install the Side Braces**



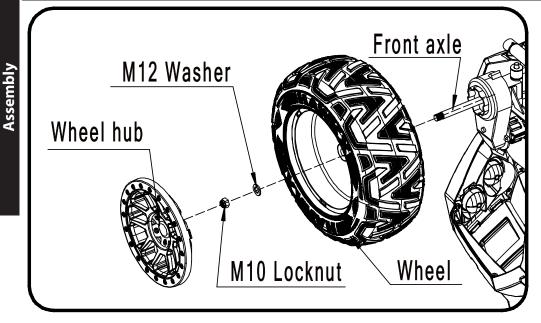
#### **STEPS:**

**TIP:** Put all hardware in-place before starting. Do Not Tighten. Adjust side Brace as needed.

- 1. Fit the Side Brace onto the Side Frame so that all mounting holes line up.
- 2. Attach securely with supplied hardware.
- 3. Repeat for Side Brace opposite side.

Assembly

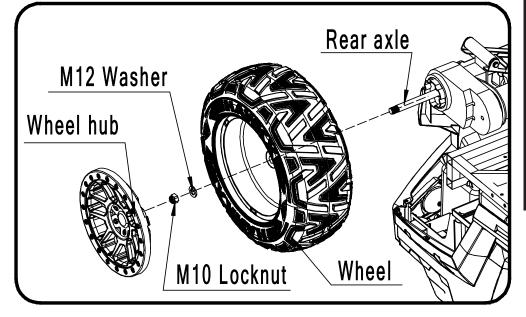
#### **Install The Front Wheels**



#### STEPS:

- 1. Remove the locknut and washer on the axles set aside.
- 2. As shown, install the wheel so that it fits inside Motor fully.
- 3. Install Washer and Locknut fully and securely.
- 4. SNAP Wheel Cover into position.
- 5. Repeat for other side.

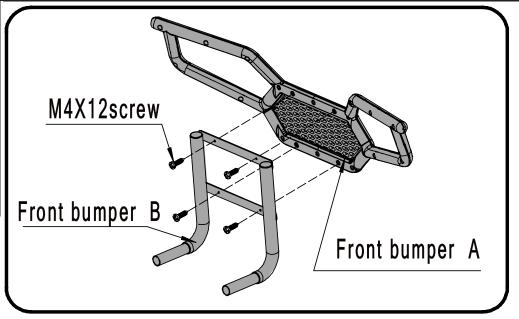
#### **Install The Back Wheels**



#### **STEPS:**

- 1. Remove the locknut and washer on the axles set aside.
- 2. As shown, install the wheel so that it fits inside Motor fully.
- 3. Install Washer and Locknut fully and securely.
- 4. SNAP Wheel Cover into position.
- 5. Repeat for other side.

#### Assemble FRONT Bumper

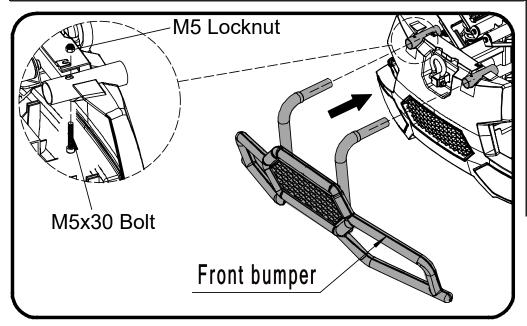


#### STEPS:

Assembly

1. As shown, install the Front Bumper **A** to the onto section **B**, and fasten securely with supplied screws

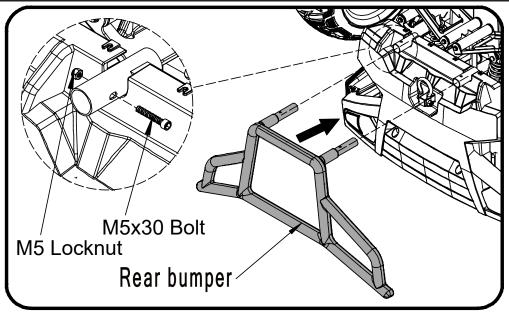
#### Install the FRONT Bumper



#### **STEPS:**

- 1. As shown, install the Front Bumper assembly into Support Tubes.
- 2. Attach securely with supplied hardware.

#### **Install the REAR Bumper**



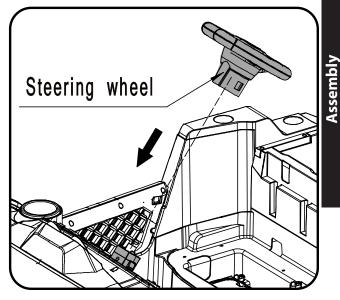
#### **STEPS:**

- 1. As shown, install the Rear Bumper assembly into Support Tubes.
- 2. Attach securely with supplied hardware.

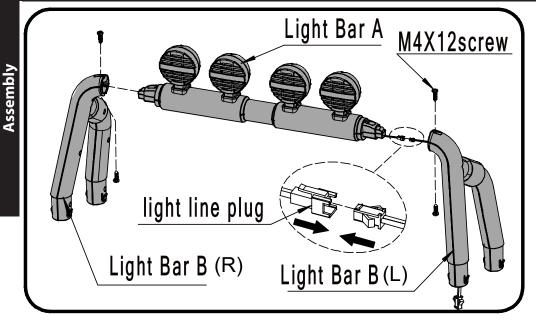
#### **Install The Steering Wheel**

#### **STEPS:**

1. As shown, install Steering Wheel down onto Square Steering Post an SNAP into place. Gently pull up to check it does not come lose.



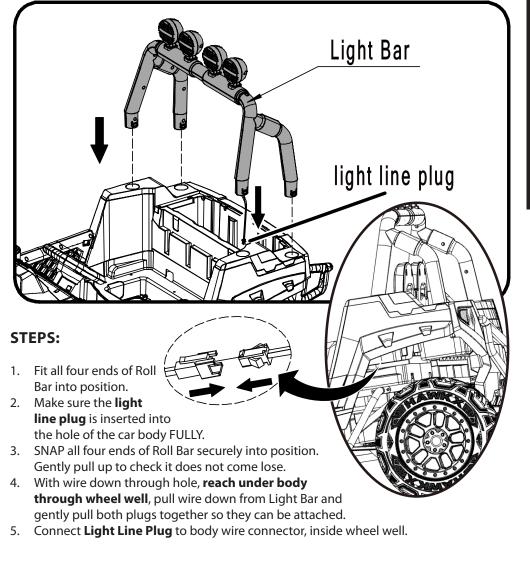
#### Assemble the Light Roll Bar



#### STEPS:

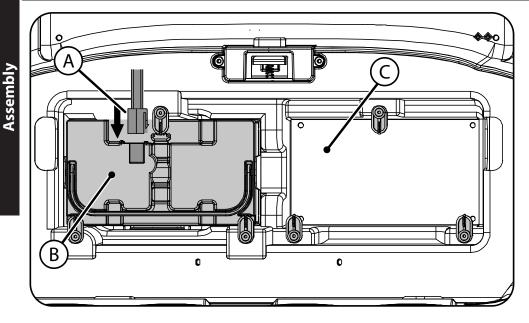
- 1. Connect **Light Line Plug** securely as shown. Make sure the light line plug is completely inserted into the hole of the light Bar **A** to prevent damage to the plug or wires.
- 2. Install both side Light Bar **B** pieces and attach with TWO Screws each as shown. Do not overtighten.

#### Install the Light Roll Bar



#### **WARNING:** Rear Bed is NOT a seat for children or pets! MAX weight **25** lb (**11** kg).

#### **Connect The Power Supply**



#### **STEPS:**

1. Plug the Power Connector (A) firmly into the terminal on Battery (B) as shown.

**NOTE:** Slot **(C)** is reserved for a second Battery (purchased separately).

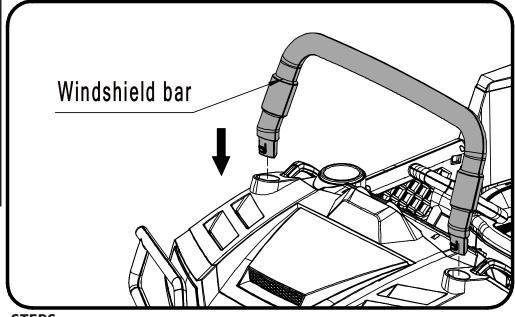
# Install the Seat

#### **STEPS:**

1. As shown, press and hold the Lock button, then install the seat until is SNAPS into place.

Assembly

#### Install the Windshield Roll Bar



STEPS:

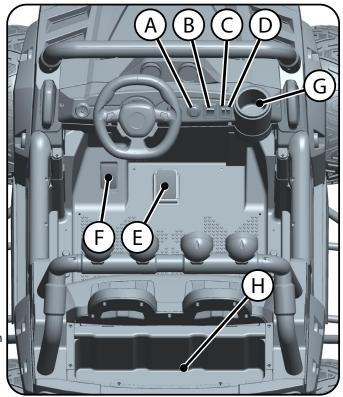
Assembly

1. As shown, press the Windshield Roll Bar downward until both sides SNAP into position. Gently pull up to check it does not come lose easily.

#### **Operating the Vehicle:**

WARNING: Friction Brake (F) will be less effective on inclines. Do not use on steep inclines! Engaging Friction Brake will gradually stop unit with motor friction.

- 1. Power switch (A), turns on power.
- 2. Put the Direction switch (B) Forward and press Foot Switch (E) to move FORWARD - Press Friction Brake Pedal (F) to stop using motor friction.
- 3. Put the Direction switch (B) Backwards and press Foot Switch (E) to move BACKWARDS - Press Friction Brake Pedal (F) to stop using motor friction.
- 4. Release Foot Switch (E) and the unit will slow from



motor friction - To stop fully or quickly, press Friction Brake Pedal (F) to stop using motor friction.

#### NOTE:

- For rider safety in some rare cases if motors become over stressed the **safety fuse** may trip off (indicated by blinking power button (A) **to reset fuse**, wait a minute then push power button (A) off and back on .
- Switch C turns Headlights and Dashboard lights ON.
- Switch (D) turns Roll Bar Lights ON.
- Cup Holder (G). CAUTION: Do Not Carry HOT Liquids!

WARNING: Rear Bed (H) is NOT a seat for children or pets!

• MAX weight **25** lb (**11** kg).

#### **Charging the Drive Battery:**

**IMPORTANT!** Before using the unit for the first time the battery needs to be charged for at least 8 to 12 hours - no more than 20 hours. Once battery is depleted, recharge for 8 to 12 hours - no more than 20 hours.

#### **IMPORTANT!**

Check the drive battery and charger (supply cord, connector) for wear and damage

before charging. Do not charge the battery if damage has occurred. Only replace with the same type and voltage rechargeable battery and charger supplied by the manufacturer.

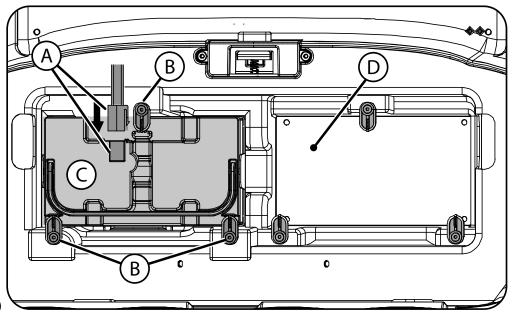
- Only use the rechargeable battery (or equivalent replacement) and charger supplied with your vehicle.
- Always turn power off and charge battery after riding.
- The drive battery should be charged when depleted, or if not used regularly, once a month. Failure to charge the battery as directed will cause permanent damage to the battery and will void the warranty.

- 1. Turn power switch OFF and Remove Seat.
- 2. Unplug Battery Power Connector (A)
- 3. Turn Hold-down Tabs (B) and remove Battery (C).
- Plug Charger plug into unit Battery Port

   (A), then plug Charger into Wall outlet.
- 5. When battery is fully charged, unplug charger from the wall outlet and disconnect from Battery Port (A).
- 6. Reinstall Battery in reverse steps above.
- 7. Attach Battery Connector (A) firmly and completely.

**NOTE:** The charger may feel warm during the charging. If excessively hot, unplug and replace.

**NOTE:** Slot **(D)** is reserved for a second Battery (purchased separately).



#### STEPS:

#### **Maintenance Repair and Service**

**GENERAL:** The vehicle should be checked for damage, missing or badly worn parts before each use. If any part of the product does not operate properly – discontinue use.

- Check the tightness of the fasteners before each use. Replace any fasteners that are dam- • Store the vehicle indoors. Keep it away from aged.
- Inspect the product frequently. Failure to inspect the product and to make repairs or adjustments, as necessary, can result in injury to the rider or to others. Make sure all parts are correctly assembled and adjusted as written in this manual and any "Special Instructions".
- Immediately replace any damaged, missing, or badly worn parts.
- Make sure all fasteners are correctly tightened as written in this manual and any "Special Instructions". Parts that are not tight enough can be lost or operate poorly. Over tightened parts can be damaged. Make sure any replacement fasteners are the correct size and type.

• Check the tightness of the wheels:

**NOTE:** If the drive wheel is not tight, it will not engage the gears and the vehicle will not run.

- Ensure the battery bracket is securely in place before use.
- sources of heat, such as stoves and heaters.
- Keep the product clean and free of dirt, dust and water. This will prolong the useful life of the product.
- Clean the vehicle with a soft, dry cloth. To restore shine to plastic parts, use a non-wax furniture polish. Do not use automotive wax, abrasive cleaners or wash the vehicle with soap and water.

**NOTE:** If the instructions in this manual or any "Special Instructions" are not sufficient for you, please contact customer service.

**CAUTION:** Self-locking nuts and other selflocking devices may lose their effectiveness when re-used

#### **Battery Storage and Disposal**

The drive battery should be charged when depleted, or if not used regularly, once a month. Failure to charge the battery as directed will cause permanent damage to the battery and will void the warranty.

#### Follow these guidelines if the battery is removed:

- Do not store battery in extreme hot or cold temperatures.
- Wipe the battery clean with a dry cloth prior to storage. Wash cloth separate from other clothes.

#### **BATTERY DISPOSAL:**

• The sealed lead-acid battery must be recycled

or disposed of in an environmentally sound manner.

- Do not dispose of battery in a fire. The battery may explode or leak acid.
- Do not dispose of the battery in household trash. The incineration, land filling or mixing of sealed lead-acid batteries with household trash is prohibited by law.
- Return an exhausted battery to a federal or state approved lead-acid battery recycler, such as a local seller of automotive batteries (check local battery disposal regulations).

#### **Drive Battery Replacement**

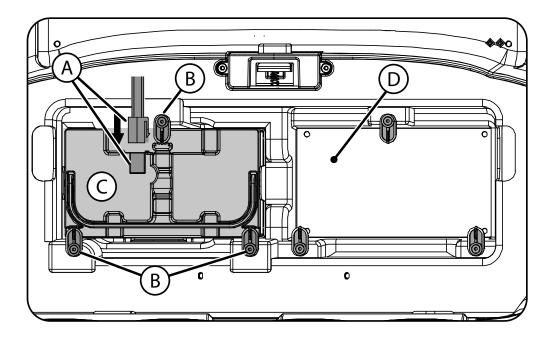
#### FOLLOW THESE STEPS IF THE BATTERY NEEDS TO BE REPLACED:

- 1. Turn power switch OFF and Remove Seat.
- 2. Unplug Battery Power Connector (A)
- 3. Turn Hold-down Tabs (B) and remove Battery (C).
  - Depending on the condition of the battery (i.e.: leakage) you may want to wear protective rubber gloves before removal.
- Do not lift the battery by its connectors or cables.
- 4. Place the dead battery in a plastic bag.
- 5. Install replacement Battery in reverse steps above.
- 6. Attach Battery Connector (A) firmly and completely.

**WARNING:** Ensure no wires are pinched or bound up.

7. Re-Install Seat.

**NOTE:** Slot **(D)** is reserved for a second Battery (purchased separately).



# Maintenance

#### **Drive Motor Battery**

Only an adult who has read and understands the safety warnings should handle, charge or recharge the battery. Failure to comply with all safety warnings may result in serious injury or death.

#### **Battery Fuse**

The drive motor circuit features a thermal fuse that will automatically trip and cut all power to the vehicle if the motor, electric system or battery is overloaded. The fuse will reset and power will be restored after a short time. If the thermal fuse trips repeatedly during normal use, the vehicle may need repair.

**A** WARNING: DO NOT BYPASS THE FUSE - RISK OF FIRE. This may overload and damage the electrical system.

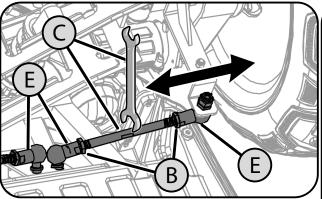
# Battery Re-charge Interval and Time

Check the drive battery and charger (supply cord, connector) for wear and damage before charging. Do not charge the battery if damage has occurred. Only replace with the same type and voltage rechargeable battery and charger supplied by the manufacturer.

- Only use the rechargeable battery (or equivalent replacement) and charger supplied with your vehicle.
- Before first use, charge battery 8 to 12 hours never longer than 20 hours.
- Once battery is depleted, recharge for **8 to 12 hours never longer than 20 hours**.
- Do not short circuit the battery: Do NOT connect red and black wires together or connect positive and negative terminals on the battery together.
- When battery is fully charged, un-plug charger from the wall outlet and disconnect from charger port.

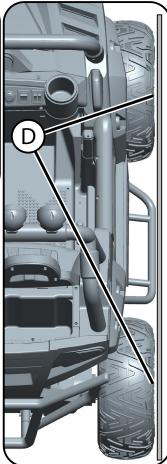
The drive battery should be charged when depleted, or if not used regularly, once a month. Failure to charge the battery as directed will cause permanent damage to the battery and will void the warranty.

#### Adjusting the Steering Rod:



- Unit has TWO Steering Rods (A). Adjust both as needed.
- With Steering Wheel centered, hold a straight-edge (D) from back wheel to front - to check if Front Wheel is aligned straight with Back Wheel.
- Loosen both Jam-Nuts on a Steering Rod **B**.
- Put Wrench on FLAT part of Rod <sup>(C)</sup> and turn Wheel will turn left or right (toe-in or out).
- Adjust Steering Rod with Wrench <sup>(C)</sup> until Front Wheel is in alignment with Rear Wheel (check with straight-edge <sup>(D)</sup>).
- When Wheel is adjusted correctly, tighten both Jam-Nuts (B) Firmly and securely.
- Repeat for opposite side as necessary.

**WARNING:** Ensure Steering Rod (A) Threads are securely engaged into Rod Ends (E)! If Rod comes loose, vehicle will crash causing injury or death.



#### Troubleshooting Guide

The following are examples of potential problems. Completely read through this manual and the troubleshooting guide table before calling. If you still need help resolving the problem

| <b>NOTE:</b> Vehicle should be turned on and fully changed before doing troubleshouting | NOTE: Vehicle should be turned off and fully | y changed before d | loing troubleshooting. |
|---|--|--------------------|------------------------|
|---|--|--------------------|------------------------|

| the troubleshooting guide table before calling. If you still need help resolving the problem please contact Customer Service.                             |   |  |  |  |
|---|---|--|--|--|
| NOTE: Vehicle should be turned off and fully changed before doing troubleshooting.  |   |  |  |  |
| Problem   | Possible Cause                                  | Solution   |  |  |
| <ul> <li>please contact Custom</li> <li>NOTE: Vehicle should I</li> <li>Problem</li> <li>Vehicle does not<br/>run when switch is<br/>activated</li> </ul> | Battery wires not connected or are loose        | Connect battery wires according to<br>assembly instructions,<br>Check that the battery connectors are firm<br>plugged into each other. If wires are loose<br>around the motor call Customer Service. |  |  |
|   | Battery low on power                            | Recharge battery (see Battery: Recharge interval and time)   |  |  |
|   | Battery Charger still plugged in                | Unplug Battery Charger from unit and wall  |  |  |
|   | Thermal fuse has tripped                        | Let Fuse reset   |  |  |
|   | Battery is dead                                 | Replace battery (see Battery: Replacement and Disposal)  |  |  |
|   | Electrical system or motor is damaged           | Call Customer Service.   |  |  |
| Vehicle does not run<br>very long or runs slug-<br>gishly   | Battery is undercharged.                        | Check that the battery connectors are firm<br>plugged into each other when recharging<br>(see Battery: Recharge interval and Time)   |  |  |
|   | Battery is old and cannot be fully charged      | Replace battery (see Battery: Replacement and Disposal)  |  |  |
|   | Vehicle is overloaded                           | Reduce weight on vehicle (see user require ments and Safety Warnings)  |  |  |
|   | Vehicle is being used in harsh conditions       | Avoid using vehicle in harsh conditions (se<br>User Requirements and Safety Warnings)  |  |  |
| Vehicle makes loud noise when in use  | Chain is dry (on chain drive models)            | Lubricate chain with light oil.  |  |  |
| Loud grinding or<br>clicking noises coming<br>from motor or gear<br>box   | Motor or gears are damaged                      | Call Customer Service.   |  |  |
|   | Drive Wheel is partially engaged                | Check drive wheel - to motor engagement  |  |  |
| Battery will not<br>recharge  | Battery connector or adapter connector is loose | Check that the battery connectors are firmly plugged into each other.  |  |  |
|   | Charger is not working                          | Check that the battery charger is plugged into a working wall outlet.  |  |  |
|   | Battery is dead                                 | Replace battery.   |  |  |
| Charger feels warm when recharging  | This is normal and not a cause for concern      | If excessively hot, unplug and replace.  |  |  |

#### **BEFORE YOU CALL SUPPORT:**

- 1. What is the model and date code?
- 2. When was the product purchased?
- 3. Has the product ever worked for a time or has never worked at all since purchase?
  - Yes, When did the product last operate correctly?
  - No, were the battery wires connected?
- 4. How long was the battery charged?
- 5. Is the charger plugged into the unit when you try to operate the product?
  - (The unit will not operate with charger plugged in)
- 6. Do any lights or sounds come on when you power the product on?
  - Yes, Does the lights and sounds go away when you press the drive switch?
- 7. When you press the drive switch, does an electric motor start?
  - Yes, Did you check that the correct drive wheel was installed?
  - Yes, Does the insert in the gearbox rotate?

#### **Identification Record and Registration**

NOTE: This information is only available on the product itself.

#### **BICYCLES:**

Each bicycle has a Recovery Code stamped into the frame. The Recovery Code can be found on the bottom of the crank housing or the bottom of the frame.

**FOR PRODUCTS OTHER THAN BICYCLES**, please look for the Product ID/Model number tag. Record these numbers:



Write the product number below to keep it for future reference or Service Call. If the product is stolen, give this number and a description of the product to the police. This will help them recover your property.

#### Recovery Code / Model Number:

#### Purchase Date:

Model Name:

#### General:

Part or model specifications are subject to change • without notice.

This Limited Warranty is the only warranty for the<br/>product. ALL WARRANTIES OTHER THAN STATEDHEREIN ARE DISCLAIMED INCLUDING IMPLIED<br/>WARRANTIES OF MERCHANTABILITY ANDMFITNESS FOR A PARTICULAR PURPOSE, TO THE<br/>EXTENT ALLOWABLE BY APPLICABLE LAW. ALL<br/>LIABILITY FOR INCIDENTAL, PUNITIVE, SPECIAL,<br/>OR CONSEQUENTIAL DAMAGES ARE EXPRESSLY<br/>DISCLAIMED, TO THE EXTENT ALLOWABLE BY<br/>APPLICABLE LAW.MConsequential Damages are expressed<br/>APPLICABLE LAW.Consequential Damages are expressed<br/>Consequential DAMAGES are ex

The only uses for this product are described in this manual.

Warranty registration is not required.

The Limited Warranty extends only to the original consumer and is not transferable to anyone else.

#### What does this Limited Warranty cover?

This Limited Warranty covers defects in workmanship and materials for all parts of the product except those indicated below as not warranted.

# What must you do to keep the Limited Warranty in effect?

This Limited Warranty is effective only if:

- Product is completely and correctly assembled.
- Product is used under normal conditions for its intended purpose (see the following section for excluded activities).
- Product receives all necessary maintenance and adjustments.
- Product is used for general transportation and recreational use only.

# What is not covered by this Limited Warranty?

This product is designed for recreational use only. This Limited Warranty does not cover normal wear and tear, normal maintenance items, or any damage, failure, or loss that is caused by improper assembly, maintenance, adjustment, storage, or use of the product. This Limited Warranty does not extend to future performance.

# This Limited Warranty will be void if the product is ever:

- Used in any competitive sport
- Used for stunt riding, jumping, aerobatics or similar activity

- Modified with the addition of a motor
- Ridden by more than one person at a time
- Rented, sold, or given away
- Used in a manner contrary to the instructions and warnings in this Owner's Manual

#### What will The Manufacturer do?

Manufacturer's sole and exclusive obligation under this Limited Warranty is to repair and/or replace, at its sole option, any covered defect in workmanship or materials.

#### How do you get service?

Contact the Customer Service Department.

 See included list for Customer Contact information.

#### What rights do you have?

This Limited Warranty gives you specific legal rights. You may also have other rights which vary from State to State.

# For how long does this Limited Warranty last?

- When used in this Limited Warranty, the phrase "for life" means for as long as the original consumer owns the product.
- Drive Battery 90 days
- Electronics 90 days
- All other Components 6 months



[ MÉXICO ] ANTES DE DEVOLVER EL PRODUCTO A LA TIENDA: Comuníquese Con Servicio Al Cliente De Huffy. Nos Complace Ayudarlo Con Cualquier Parte O Problema De Ensamblado Que Pudiera Tener.

Para obtener Servicio al cliente rápido, visite:

#### www.huffybikes.com/

O LLAME AL TEL: 01800 1483 391 (Mexico only) Para comunicarse por correo electrónico: servicio.mexico@huffy.com [ In the US and Canada] PLEASE BEFORE RETURNING TO STORE: Contact Huffy Customer Service. We are glad to assist you with any parts or assembly problems you might have!

VEUILLEZ NOTER : AVANT DE RETOURNER AU MAGASIN : Communiquez avec le service à la clientèle de Huffy. Nous vous aiderons volontiers avec tout problème concernant les pièces ou le montage!

> For Fast Customer Service: Pour un Service à la clientèle rapide : www.huffybikes.com/contact

> To Order Parts (**US**): Pour obtenir des pièces (**CANADA**) : www.huffybikes.com/parts

**OR** TEL: 1 800 872 2453 (**US**) **OU** appelez le 1 800 872 2453 (**CANADA**)

For e-mail: www.huffybikes.com/contact Pour communiquer par courriel : huffycanada@huffy.com

www.huffybikes.com/home/globalcontact/ for current contact information / para obtener la información de contacto actual / pour les informations de contact actuelles



For ASSEMBLY Help: Ayuda de la ASAMBLEA: Aide à l'ASSEMBLAGE :

Please REGISTER your Product! Por favor, REGISTRE su producto! L'ENREGISTREMENT de produit !

